

ACCESS STATEMENT FOR HALL FARM PARK

Introduction

Hall Farm Park offers a safe, secure environment in which visitors of all ages and abilities can experience hands-on fun and learning experiences

- Wide variety of large and small animals to feed and touch
- Tractor and trailer rides to feed the cows (seasonal activity)
- Indoor play barn with many activities
- Tearoom to seat 60 and outdoor patio
- Outdoor play areas including under 5's area
- Pedal go-kart track
- Heritage area
- Woodland walk
- Gift Shop
- Farmyard crazy golf
- Seasonal activities including lamb feeding



All the main buildings are linked by wide concrete pathways suitable for wheelchairs and pushchairs. The grassed areas are generally level and smooth but can get a little muddy in Winter.

<u>Pre-Arrival</u>

- A clearly worded leaflet is available describing the main facilities, attractions, directions, opening times and prices. The leaflet includes our contact numbers and website address and is widely distributed to Tourist Information Centre's, other tourist venues, caravan sites, guest houses, hotels and garden centre's.
- Special leaflets are also produced covering:
 - Health and Safety
 - Birthday Parties
 - Season Tickets
 - School visits
- All information can be found on our website <u>www.hallfarmpark.co.uk</u>

- The Park is accessible by car. We are located on the B1205, just outside the village of South Kelsey. We are of equal distance from Caistor, Market Rasen and Brigg. The Park is clearly signed by brown tourist signs from the A46.
- For satellite navigation systems, our post code is LN7 6PR
- The nearest railway station is Market Rasen
- Accessible taxi services are located in Brigg, Market Rasen and Caistor

Arrival and Car Parking Facilities

- Car parking is free
- The admission charges are as follows:
 - Adults and children aged 2 years or over £6.50
 - Senior citizens / concessions £5.50
 - One carer free of charge with each special needs child or adult
 - Special rates are available for groups of 12 or more
- There is no admission charge for using only the tearoom or gift shop
- The main car park has facilities for approximately 45 cars on gravel plus 3 designated disabled spaces. The main car park is lit
- An overflow car park is used during peak times and can accommodate 70 cars
- There is adequate space for coaches
- No dogs are allowed in the park except for assistance dogs

Main Entrance and Reception

- The Park opening times are:
 - February half-term to October half-term open every day except Wednesday 10am – 5pm
 - November to February half-term open Thursday, Friday and weekends 10am 4pm (closed for 3 weeks over Christmas)
 - School Holidays (February October) open every day
- There are no steps and all doors are wide enough for wheelchair access

<u> Public Areas – General</u>

- Public internal areas including play barn, animal barn, tearoom, gift shop, education / party room, toilet facilities and heritage shed
- All internal areas are located on the ground floor with no steps to negotiate
- Seating is available in the tearoom and play barn. There are numerous picnic benches on the patio and throughout the site

Public Areas – WC

- The WC areas including accessible toilets and baby changing are located in the main entrance building and play barn.
- Hand washing sinks are available in all toilets and in the animal barn.

<u>Tearoom</u>

- The tearoom is located in the main entrance building
- It has both indoor and outdoor seating
- The furniture is all moveable and is of sturdy construction
- Food in the tearoom is ordered at the counter and brought to the table
- Highchairs are available
- We are able to cater for visitors with special dietary requirements:
 - Vegetarian
 - Vegan
 - Gluten-free
 - Dairy intolerance
 - Nut allergy
 - -Diabetics

Please make us aware of any special requirements before ordering



- Visitors are welcome to bring their own picnics which can be eaten in the play barn or at the picnic benches. Picnics may also be eaten in the education room if space is available and at the discretion of our staff. Absolutely no food/drinks to be consumed in animal contact areas or on the tractor ride.
- Refreshments and light snacks are available from Barneys Baa in the play barn during peak periods.

<u>Shop</u>

- Gift shop see main entrance and reception
- All items are clearly priced; most items are located at a low level. We are happy to provide assistance if required

Outdoor Facilities

- Adventure playground
- Under 5's area with play-houses, mini swings, climbing frames and ride-on's
- Pedal go-kart track
- Countryside walks with accompanying quiz sheets
- Animal paddocks
- Picnic areas
- Crazy golf
- All play equipment has safety surfacing where required and is maintained to current European standard and undergoes an annual check by a registered inspector.
- Access is by concrete paths on to level mown grass

Indoor Play Facilities

- The play barn has easy access by concrete paths and wide door-ways
- The play barn includes soft play, tube slide, bouncy castle, large sandpit and pedal / push-along trikes and tractors
- Other facilities include toilets (including accessible and baby changing), seating and refreshments area (open during peak times)

Attractions

- Our animals are housed in the outdoor paddocks and inside in the animal barn – with easy access
- Tractor rides and goat-walking are time tabled during school holidays and seasonal weekends. They are available if there is sufficient demand at other times
- Bottle feeding of lambs takes place during the lambing season

Additional Information

- There is no-smoking allowed within any of the buildings, on the patio or on the under 5's area.
- Only Guide and Hearing Dogs are allowed into the Park
- First aid facilities are located at the entrance desk or by contacting any member of staff
- We continually strive to improve and welcome your feed back







Contact Information:

Address:	Hall Farm Park, Caistor Road, South Kelsey, Market Rasen, Lincolnshire LN7 6PR		
Telephone: E-mail: Website:	01652 678822 <u>hallfarmparkoffice@ken</u> <u>www.hallfarmpark.co.uk</u>	allfarmparkoffice@keme.co.uk	
Local taxis:	Caistor Cabs Cary Lane Taxis, Brigg	01472 852784 01652 656206	

Del's Taxis, Market Rasen

01673 849300

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